

Information about AO Nezavisimaya registratorskaya kompaniya (Independent Registrar Company)

(General meeting management committee at the Annual General PJSC LSR Shareholders' Meeting on April 5, 2016)

Since 1996, AO Nezavisimaya registratorskaya kompaniya (NRC) (before October 6, 2015 — AO Computershare Registrar, before August 16, 2010 — ZAO Natsionalnaya Registratsionnaya Kompaniya (National Registration Company)) has operated in the stock market, and now it is one of the largest independent Russian registrars providing share register maintenance services. The share register maintenance services are provided by the Company on the basis of license no. 045-13954-000001 issued for an indefinite term.

The Registrar provides the following services for its clients (Russian joint-stock companies):

- › a full range of services for maintaining and keeping of issuers' registers of shareholders and mutual funds;
- › support services for issuers' corporate affairs;
- › services associated with holding of shareholders' meetings;
- › services associated with distribution of dividends;
- › corporate advice
- › research and information services

NRC's activities are focused on the use and development of information technologies, and the company is making its best efforts to ensure that the interaction with the registrar is convenient and efficient for both issuers and shareholders. Users are provided 24/7 real time access to online services that facilitate the interaction with the registrar, and render assistance in generating all necessary documents and forms quickly and correctly (NRC 24/7).

The shareholder's meetings are supported with the NRC's special fail-safe automated system that is used to process documents, count votes and generate any reports to be prepared in accordance with the applicable legislation and requests of the registrar's clients.

A special emphasis is put on the information security. The company is using external and internal security procedures constantly modified and controlled, as well as the unique Risk Reduction Program covering both technical and managerial processes.

Among NRC's clients are more than 4,100 Russian issuers with more than **5 million client accounts**, including not only large corporations, but also small joint-stock companies. Its clients (in addition to PJSC LSR Group) are: PJSC MMC Norilsk Nickel, OAO Polyus Gold, PJSC Aeroflot-Russian Airlines, PJSC Megafon, PJSC Mobile TeleSystems, PJSC Metalloinvest, PJSC EuroChem, PJSC Uralkali, PJSC Novorossiysk Shipping Company, AO Alfa-Bank, OAO Bank Petroccommerce, SUEK Holding, PJSC RUSAL, OAO NOVATEK, PJSC Enel OGC-5, JSC Yenisei TGC (TGC-13), OTKRYTIYE Corporation, OAO Kuzbassenergo, PJSC Bank Saint Petersburg, OAO Bolshoy Gostiny Dvor, OAO Red October Spb.

NRC is the number 1 among the registrars according to the following indicators:

- › Shares of 115 issuers are listed on the Moscow Stock Exchange
- › Clients' weight in the indexes of the Moscow Stock Exchange is ~30%
- › 11 issuers are listed on the international stock markets
- › 10 issuers from the banking sector are in TOP-30 Russia's largest banks in terms of assets
- › It is the first registrar to maintain maintaining the register of holders of mortgage participation certificates.

NRC has won the Infrastructural Institute of the Year 2014 Contest in the nomination for the "Quality of service in 2014 (Registrar)" category.

To date, NRC has a wide branch network consisting of 23 regional offices in different cities of Russia and an optimally shaped transfer-agency network that improves access to the Registrar's services for any customers and shareholders, regardless of their location. The branches are located throughout all the territory of Russia, including Arkhangelsk, Astrakhan, Volgograd, Kaliningrad, Krasnoyarsk, Nizhny Novgorod, Novorossiysk, Perm, Rostov-on-Don, St. Petersburg, Samara, Chelyabinsk and other cities.

The auditor of AO Independent Registrar Company is the Limited Liability Company Gruppa Finansy (Group Finance)